

Gourmet Indulgence Journey

BOOKING PERIOD: From 24 October 2022 until 20 January 2023

STAY PERIOD: From 24 October 2022 until 21 January 2023

OFFER INCLUSIONS

1. MOP300 in dining credit per room per night
2. Complimentary in room minibar
3. Stay 2 consecutive nights or above to enjoy guaranteed 6pm late check-out and complimentary room upgrade
4. Stay 3 consecutive nights or above to enjoy additional 15% off for returned visit
5. Complimentary use of the gym and swimming pools
6. Complimentary Internet access
7. Complimentary shuttle bus service

TERMS AND CONDITIONS

1. Applicable to stays from 24 October 2022 until 21 January 2023, both days inclusive.
2. Offer must be made through the Hotel in advance and are subject to availability upon request.
3. The dining credit is only applicable for consumption of in-house guests at designated restaurants and in-room dining with the exception of In-Room Minibar. The Hotel may amend the designated restaurants at its sole and absolute discretion.
4. The dining credit is only available during the stay, and are non-transferable, non-refundable and cannot be redeemed for cash.
5. The eligible purchases must be charged to guest room. The credit will be automatically applied to eligible purchases charged to guest room upon check-out.
6. The dining credit cannot be used in conjunction with any other promotions, gift certificates or vouchers and is not applicable to gratuity and services provided by third parties
7. No shortening of stay nor refund will be accepted after check-in.
- 8.
9. For bookings of 2 consecutive nights or above, guests can enjoy guaranteed complimentary room upgrade to the next available room type and late check-out to 6 p.m.
10. For bookings of 3 consecutive nights or above, guests can enjoy additional 15% off for returned visit.
11. All rates are charged on a per room, per night basis.
12. All room rates shown are in MOP, and are subject to a 10% service charge and prevailing government tax.
13. All rates are based on single or double occupancy. The maximum number of registered persons in any room is 3 adults or 2 adults and 2 children under 12 years old. Exceeding the

maximum number of occupants using the room for any period of time may result in an over-occupancy charge being levied.

14. For children under 12 years old, residence in one room with adults is free of charge.
15. The official check-in time is 3:00 p.m. and check-out time is 11:00 a.m. Any early check-in or late check-out request is subject to the Hotel's availability and may incur an additional charge.
16. Early check-in is subject to pre-booking one night in advance at the full day's Flexible Rate.
17. Late check-out is subject to 50% of one night's Flexible Rate up to 6:00 p.m. (exempt for stays of 2 consecutive nights or above), or a full day's Flexible Rate after 6:00 p.m.
18. Guests may be required to present the original credit card used in the reservation upon check-in for verification purposes. The Hotel reserves the right to reject guests who check in without presenting the original credit card with the designated signature.
19. All guests must provide a valid passport or government-issued ID card at check-in for verification and security purposes.
20. Any special requests are subject to the Hotel's availability upon check-in, and may incur an additional charge.
21. Smoking is prohibited inside non-smoking rooms. The registered guest shall be liable for a fine of up to MOP5,000 for smoking in a designated non-smoking room or if we find any evidence or believe that any of the guests have been smoking in any non-smoking room (including smells, cigarettes, and cigarette butts in the room).
22. A maximum of one extra bed can be arranged with advance notice, subject to an additional charge and availability.
23. Guests must be at least 18 years old to reserve a room.
24. A parent or legal guardian must accompany guests under the age of 18.
25. The Hotel reserves the right to cancel or modify reservations where it appears that a customer has engaged in fraudulent or inappropriate activity or under other circumstances where it appears that the reservations contain falsified or incomplete information or contain or result from a mistake or error.
26. This offer cannot be combined with other promotions, gift certificates or vouchers.
27. This offer is not applicable for group bookings of 10 or more rooms.
28. The Hotel shall not be liable for any losses, damages, costs or expenses incurred by guests as a result of any reservation cancellation.
29. The Hotel shall not be responsible or liable for errors in reservation details provided by the booker.
30. This policy is a non-exhaustive list of reservation policies upheld by the Hotel. We reserve the right to add, alter, or amend any of the above terms, conditions, and rules as and when we deem it necessary.

Guarantee Policy

All reservations must be guaranteed by a full non-refundable advance payment for the total room cost, including any applicable tax and service charge at the time of reservation via a valid credit card or designated form of e-payment.

Cancellation Policy

No amendment or cancellation will be accepted for bookings under this promotional rate. The non-refundable advance payment will be forfeited for any cancellation or no-show.

* "The Hotel" refers to Grand Lisboa Hotel.