

Offer listing  
@Grand Lisboa Macau

## **Indulgent Flavours**

BOOKING PERIOD: From 3 January until 30 January 2023

STAY PERIOD: From 8 January until 31 January 2023

### OFFER INCLUSIONS

1. MOP300 SJM Resorts and Artyzen Grand Lapa Macau Dining Voucher per room per night
2. Complimentary in room minibar
3. Complimentary use of the gym and swimming pools
4. Complimentary Internet access
5. Complimentary shuttle bus service

### TERMS AND CONDITIONS

1. Applicable to stays from 8 until 31 January 2023, both days inclusive.
2. Offer must be made through the Hotel in advance and are subject to availability upon request.
3. Dining voucher is only applicable for consumption at designated SJM and Artyzen Grand Lapa Macau restaurants with the exception of in-room dining, in-room minibar and the following restaurants:
  - Grand Lisboa Palace: Palace Garden, Zuicho
  - Grand Lisboa: Robuchon au Dôme, The 8 Restaurant
  - Jai Alai Oceanus: Kingpin Bar
4. SJM and Artyzen Grand Lapa Macau may amend the designated restaurants at its sole and absolute discretion.
5. The voucher must be used on or before the expiry date. Blackout dates apply.
6. The voucher is valid for a single redemption only. SJM and Artyzen Grand Lapa Macau accepts no liability if redemption cannot be made before the expiry date of this voucher and no extension of the expiry date will be allowed.
7. The original voucher must be presented upon payment and vouchers can be used in a cumulative basis, but cannot be used in conjunction with other offers, gift cards or cash vouchers.
8. The voucher is not refundable for cash, not transferable, and cannot be sold to other parties and cannot be used to redeem and purchase any other products or services.
9. Vouchers suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.
10. There will be no replacement in the case of a lost, stolen or damaged vouchers.

11. SJM and Artyzen Grand Lapa Macau reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM and Artyzen Grand Lapa Macau shall be final and conclusive.
12. No shortening of stay nor refund will be accepted after check-in.
13. All rates are charged on a per room, per night basis.
14. All room rates shown are in MOP, and are subject to a 10% service charge and prevailing government tax.
15. All rates are based on single or double occupancy. The maximum number of registered persons in any room is 3 adults or 2 adults and 2 children under 12 years old. Exceeding the maximum number of occupants using the room for any period of time may result in an over-occupancy charge being levied.
16. For children under 12 years old, residence in one room with adults is free of charge.
17. The official check-in time is 3:00 p.m. and check-out time is 11:00 a.m. Any early check-in or late check-out request is subject to the Hotel's availability and may incur an additional charge.
18. Early check-in is subject to pre-booking one night in advance at the full day's Flexible Rate.
19. Late check-out is subject to 50% of one night's Flexible Rate up to 6:00 p.m. , or a full day's Flexible Rate after 6:00 p.m.
20. Guests may be required to present the original credit card used in the reservation upon check-in for verification purposes. The Hotel reserves the right to reject guests who check in without presenting the original credit card with the designated signature.
21. All guests must provide a valid passport or government-issued ID card at check-in for verification and security purposes.
22. Any special requests are subject to the Hotel's availability upon check-in, and may incur an additional charge.
23. Smoking is prohibited inside non-smoking rooms. The registered guest shall be liable for a fine of up to MOP5,000 for smoking in a designated non-smoking room or if we find any evidence or believe that any of the guests have been smoking in any non-smoking room (including smells, cigarettes, and cigarette butts in the room).
24. A maximum of one extra bed can be arranged with advance notice, subject to an additional charge and availability.
25. Guests must be at least 18 years old to reserve a room.
26. A parent or legal guardian must accompany guests under the age of 18.
27. The Hotel reserves the right to cancel or modify reservations where it appears that a customer has engaged in fraudulent or inappropriate activity or under other circumstances where it appears that the reservations contain falsified or incomplete information or contain or result from a mistake or error.
28. This offer cannot be combined with other promotions, gift certificates or vouchers.
29. This offer is not applicable for group bookings of 10 or more rooms.
30. The Hotel shall not be liable for any losses, damages, costs or expenses incurred by guests as a result of any reservation cancellation.

31. The Hotel shall not be responsible or liable for errors in reservation details provided by the booker.
32. This policy is a non-exhaustive list of reservation policies upheld by the Hotel. We reserve the right to add, alter, or amend any of the above terms, conditions, and rules as and when we deem it necessary.

#### Guarantee Policy

All reservations must be guaranteed by a full non-refundable advance payment for the total room cost, including any applicable tax and service charge at the time of reservation via a valid credit card or designated form of e-payment.

#### Cancellation Policy

No amendment or cancellation will be accepted for bookings under this promotional rate. The non-refundable advance payment will be forfeited for any cancellation or no-show.

\* "The Hotel" refers to Grand Lisboa Hotel.